

## **POLICY FOR QUALITY- HEATH SECURITY ENVIRONMENT & INFORMATION SECURITY (Q-HSE& IS)**

LCDC Telecoms SA integrates, installs, operates, and maintains telecommunications networks in the world and has established an Integrated Management System Q-HSE and IS (Quality / Health-Safety –Environment & Information Security), which covers all of its activities at its base Morsang-sur-Seine, but also within the sites of its customers, even in difficult environments (offshore, jungle, desert, ...).

LCDC is committed to providing quality services, to meet the expectations of its customers, and to realise their full satisfaction whilst minimizing the risk to staff and the impact on the environment, and complying with regulatory requirements in France and the country holding its sites.

To do this, I want to develop or maintain the following criteria:

- Responsiveness to requests for technical assistance.
- Great latitude assistance, development of expert multi techniques.
- Transparency of audit reports, maintenance, specifications, interventions for clients and rapid release of these reports.
- Ensuring the Integrity, Confidentiality and Availability of the Information.
- Drafting quality and consistency of content and form (generic image of LCDC) in our reports.
- Customer Loyalty.
- Identification and regular assessment of the impact of our activities on the Health and Safety of our employees and the environment.
- Optimized Management of risks and following of instructions on the Morsang site (offices and teleport), during transport operations and work-sites and camp bases.

I agree whole heartedly that we must implement the means to maintain and continuously improve the quality of our services and performance, and Health and Safety-Environment, and on one hand the functioning of our QHSE system, and on the other ensure a consistent and diligent approach to the effectiveness of decisions taken under this policy.

This approach cannot succeed without the motivation and support of all. I am counting on all of LCDC staff to implement the provisions described in the Manual and QHSE procedures, instructions and guidelines arising and I am committed to engaging in processes of continual improvement and innovation.

A Morsang sur Seine, le 26/04/2013

Jeannine VOVAN, CEO

